

OUR PROPOSALS

Having considered our Business Plan and having taken account of the financial pressures being faced by our tenants we have two rent options for you to consider and we are asking you to let us know which option is your choice – **please spend some time thinking about the options and take part in the consultation.**

Option 1: Rent Increase 6%	Option 2: Rent Increase 7%
To assist with carrying out the objectives set out in our Business Plan on energy efficiency aspects and kitchen & bathroom replacement programmes.	To deliver the objectives set out in Option 1, but with an increase in our planned maintenance of around £98,500

We've tried to make it as easy as possible for you to give us your views. You can respond in a variety of ways:

My Home – our online tenant portal

Online at: <https://myhome.abertayha.co.uk>



Scanning the QR Code or visit our website at www.abertayha.co.uk

By returning the tear-off slip below in the reply paid envelope enclosed.

Please let us have your feedback by **Monday 6th January 2025**

Everyone taking part in the consultation who provides their contact details will automatically be entered into a draw for the chance to win one of 3 x £50 vouchers of your choice!

If you have still not activated your My Home account, get in touch today for assistance on (01382) 903545

Cut Here ✂

It's now time to tell us what you think...

Do you agree to the proposed rent increase of 6% Option 1 []

Do you agree to the proposed rent increase of 7% Option 2 []

Additional comments:

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Please provide your name and address below to be entered into our prize draw for the chance to win a £50 voucher of your choice.

Name: Address:

..... Contact No:

Thank you!

YOUR RENT...

YOUR SAY...



THIS IS AN IMPORTANT PUBLICATION – PLEASE TAKE TIME TO READ IT

Welcome to our annual rent consultation 2025/2026. It's the time of year where the Association starts to think about our budget for the next financial year and this consultation gives you an opportunity to have **YOUR** say before any decisions are made.

Your views are extremely important to us.

What we delivered to 2024/25...

The rent we collected over the last financial year has allowed us to continue to provide our services including our extensive planned maintenance programme where we spent £2.75 million. We also spent £2.961 million on our usual repairs and maintenance to tenants' homes.

The Association's Board is determined to ensure that the Association maintains homes to a very high standard; in terms of energy efficiency and in terms of internal and external quality standards.

With this determination in mind, the Association's Board will ensure that the income received from the rent increase will be invested in fulfilling our obligations to our tenants.

WORD ON THE STREET STUFF WORTH SHOUTING ABOUT

WOULDN'T CHANGE A SINGLE THING. THE SERVICE WAS GREAT.

THE SERVICE WAS SO GOOD FROM START TO FINISH.

OFFERED A CUP OF TEA AS THESE WORKERS DO AN EXCELLENT JOB. THANK YOU.

BEFORE



AFTER

We aim to enhance the quality of life in our communities.
Delivering significant investment to enhance the energy efficiency and internal and external aspects of homes in our communities.

THANKS FOR ALL THE CARE AND CALLS YOU GAVE ME ON GETTING MY BATHROOM PUT IN. IT MEANS SO MUCH TO ME FOR ALL YOUR CARE.

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COULDN'T FAULT THE SERVICE.

WORKMEN VERY GOOD AND VERY POLITE.

